

# Kirby Road Surgery

## Autumn Newsletter 2023

### Your opinion matters!

Listening to the views of patients helps identify what is working well, what can be improved & how.

We are currently rolling out a short patient survey via text message.

Alternatively, please scan the QR code with your camera, it will take you right to the survey!



### Do you have suggestions that you believe would improve the practice?

Yes? Then join our Patient Participation Group (PPG) today!

Our PPG is run by volunteer patients and the Managing Partner to help strengthen the relationship between the practice and our patients.

You will act as a 'voice for patients' by contributing ideas, feedback, & suggestions to improve the way the surgery delivers its healthcare services.

We meet 4 times a year, in person & virtually.

Interested?

Send us an email including your full name & contact details to:

[blmkicb.kirbyroadppg@nhs.net](mailto:blmkicb.kirbyroadppg@nhs.net)

We look forward to working with you!

### Flu Clinics 2023

The practice has commenced our annual flu jab clinics & we have been contacting patients who are eligible.

Flu jabs are highly recommended by the NHS, especially for those aged 65 and over or those who have a long-term health condition that puts them at risk of experiencing complications from the influenza virus.

We currently have weekend clinics available so please contact the practice today to book your appointment!

Our team look forward to welcoming you.



#### *Children's flu clinics:*

Children aged 2-3 are eligible for the nasal flu inoculation.

If your child is aged between 2-11 & has a long-term health condition, they too are eligible for the flu inoculation. If you haven't been contacted, please get in touch today.

### The NHS App

From September 2023, the way we send out messages will change and the NHS app will be the preferred messaging pathway.

Download the NHS app & turn on notifications to see messages: <https://www.nhs.uk/nhs-app/msg-service>