



## **KIRBY ROAD SURGERY**

### **NEWSLETTER JUNE 2020**



We hope this Newsletter finds you well and coping during these strange times.

The Covid-19 pandemic has certainly caused changes to our working environment, but we would like you to know that we are still here for you.

The practice team have worked hard to adapt to the demands of the Covid-19 pandemic, and we would like to thank you for supporting us in our endeavours to keep everyone safe.

To enable us to continue to function safely in the future we will be introducing some changes which will include:

- Video consultations
- Entry to the building only for those with booked appointments
- Temperature checking for all staff, patients', and visitors
- Remote working to help keep the clinical team virus free
- Personal Protective Equipment – PPE for staff and patients

Our PPE includes shoe covers, goggles, hair covering, gloves, aprons, face shields, masks etc and as a patient you will be asked to wear a face mask when entering the building. There is also hand sanitiser available.

Our services will continue to adapt as we move forward with the improved technology that is now available to us.

One of the main areas of change has been electronic prescribing for everybody. To help keep people safe we are encouraging electronic prescriptions. With more telephone consultations it makes sense to send prescriptions electronically to your chosen pharmacy, where your medication can be collected, or they can deliver if you are a vulnerable shielding patient.

There will be other changes to our working schedule in the future which are still being developed.

We hope you continue to stay safe and well and thank you once again for supporting us at Kirby Road Surgery as we move forward during these difficult times.

Best Wishes

From the Kirby Road Surgery Team

